

## Community Safety and Well-Being

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Customer Service Standard for People with Disabilities (Developed in partnership with the Government of Ontario) (218 pages)

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**B480-02 (BRAILLE)**

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**B480-02 (AUDIO TAPE) (F)**

Customer Service Standard for People with Disabilities (Developed in partnership with the Government of Ontario)

**B480 - Employer's Guide Brochure (Contains 10 Brochures)**

An Employer's Guide to Implementing The Customer Service Standard for People with Disabilities. (Developed in partnership with the Government of Ontario)

**B480 - Front Line Staff Brochure (Contains 10 Brochures)**

Your Guide to Welcoming Customers with Disabilities (Developed in partnership with the Government of Ontario)

**B480 Customer Service/Disabilities DVD**

Customers Service/Disabilities DVD Welcoming Customers with Disabilities Based on CSA B480-02 Standard

**B480 Implementation Workbook**

B480 Implementation Workbook Customer Service for People With Disabilities - A Practical Workbook for Implementing the CSA B480-02 Standard

**Customer Service/Disabilities + B480 Pkg**

Customer Service/Disabilities + B480 Pkg Consists of a Welcoming Customers with Disabilities DVD, a B480 Implementation Workbook, 10 Employer's Guide and Front Line staff brochures, and B480-02 standard

**Customer Service/Disabilities Package ★**

Customer Service/Disabilities Package Consist of a Welcoming Customers with Disabilities DVD, a B480 Implementation Workbook, 10 Employer's Guide and Front Line staff brochures on how to provide customer service to people with disabilities

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Medical Electrical Equipment - Part 2-1: Particular Requirements for the Safety of Electron Accelerators in the Range 1 MeV to 50 MeV (Adopted CEI/IEC 60601-2-1:1998, second edition, 1998-06) (131 pages)

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Amendment 1:2003 to CAN/CSA-C22.2 NO. 60601-2-1-01, Medical Electrical Equipment - Part 2-1: Particular Requirements for the Safety of Electron Accelerators in the Range 1 MeV to 50 MeV (Adopted Amendment 1:2002 to CEI/IEC 60601-2-1:1998) (6 pages)

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Amendment 1:2004 to CAN/CSA-C22.2 No. 601.2.10-92, Medical Electrical Equipment - Part 2-10: Particular Requirements for the Safety of Nerve and Muscle Stimulators (Adopted Amendment 1:2001 and Corrigendum 1:2002 to IEC 601-2-10:1987) (14 pages)

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 Amendment 1:2001 to CAN/CSA-C22.2 NO. 601.2.31-98, Medical Electrical Equipment - Part 2-31: Particular Requirements for the Safety of External Cardiac Pacemakers with Internal Power Source (Adopted Amendment 1:1998 to IEC 601-2-31:1994) (8 pages)
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